

A.E.I.O.U. FRAMEWORK



A Activities

What is actually going on? What are people doing? What is their task? What activities are they performing? What happens before and after?



E Environment

Who does the environment look like? What is the nature and function of the space? How is it organised?



I Interactions

How do the systems interact with each other? Are there any interfaces? How do users interact?



O Objects

What objects and devices are used? Who is using the objects and in what context?



U Users

Who are the users? What role do they play? Who influences them?